

Resident Questions for Housing Area Panel

Reference Number: W2.9

Department	Housing
Date question raised	20.10.2022
Week of Area Panel	12.12.2022
Area in city	West
Star rating applied by residents	2
Deadline for officer response	Wednesday 16 th November 2022
Name of officer responding	Justine Harris
Officer job title	Head of Tenancy Services

Resident Question

Title of Question	Garden taps at Clarendon and Ellen
Issue:	No one is able to use the garden water taps installed at Clarendon and Ellen.
Background:	Taps were installed so the planters can be watered. These are boxed in and padlocked, and no keys have ever been made available. Residents have spent a long time trying to track some down, with no success – no one in the Council appears to know who might have these.
Action requested by residents:	Ask the Council to find some keys and pass them on the Clarendon residents, or install new padlocks and keys. Will be consulted on this process

Officer Response

Officer contact details:	justine.harris@brighton-hove.gov.uk
Officer Response:	Estates hold a master key to access the garden taps at Clarendon and Ellen. Keys are now available for residents. These will be distributed to the designated key holders.
Action:	As above
Start date:	N/A
End date:	N/A

